

NATALIE SERRAG

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Fort Collins, CO

PROFESSIONAL SUMMARY

Speech, Language & Hearing Sciences graduate and former Head Teacher with experience supporting children's learning, communication, social-emotional development, and daily classroom routines. Skilled in classroom management, improving/developing systems, relationship-building, collaboration with families and multidisciplinary professionals, and adapting to each individual child.

WORK EXPERIENCE

Barista / Bartender / Cashier

June 2026–Present

Silver Grill | Fort Collins, CO

- Prepare coffee and alcoholic beverages, deliver drinks, and assist guests. Process payments, take to-go orders, and answer phone calls while balancing beverage preparation and guest service simultaneously.
- Design systems to support an efficient workflow and train new employees to meet consistent high expectations of service.

Head Teacher

August 2024–May 2026

Basic Beginnings | Laramie, WY

- Led a classroom of up to 15 children ages 1–5, establishing daily routines and a safe, engaging environment that supported learning across multiple developmental stages.
- Planned and facilitated developmentally appropriate activities, play-based learning, and daily classroom experiences for the children.
- Helped develop safety protocols and trained classroom staff to maintain consistent routines, expectations, and supervision.
- Guided classroom behavior, daily transitions, social-emotional learning, and emotional regulation while adapting to support the needs of each unique child.
- Collaborated with families, foster/adoptive parents, administrators, DFS staff, SLPs/SLPAs, OTs, and audiologists to support children's development and communicate progress.

Research Assistant

January 2023–May 2024

University of Wyoming | Laramie, WY

- Worked independently and with undergraduate researchers under faculty supervision to study /r/ production and tongue placement.
- Transcribed over 400-word prompts into the International Phonetic Alphabet (IPA) and manually programmed them into data collection software.
- Coordinated participant scheduling, fitted personal microphones, and troubleshooted technical issues during research sessions.
- Operated a handheld ultrasound to capture video of tongue movement during /r/ production in different speech contexts.

Childcare Provider

2013–2021

Various Families

- Provided consistent care for children ages 3 months to 11 years. Built trusting relationships with families through reliable care and communication.

EDUCATION

Speech, Language and Hearing Sciences B.S.

August 2025

University of Wyoming | Laramie, WY

CORE SKILLS

Classroom management • Child development • Play-based learning • Family communication • Team collaboration • Staff training • IPA transcription • Data collection • Creative problem solving • Technical troubleshooting • Conflict Resolution • Lesson Planning